



JUNCTION DENTAL

5/9/2020

Dear Patients of Junction Dental:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Effective 5/18/20, we will begin to provide routine dental care such as periodic cleanings, exams and non-urgent dental procedures in addition to emergency care. We will be reaching out to re-schedule many of you who had appointments cancelled and/or are overdue. Our reopening is consistent with Governor Inslee's "Safe Start" plan for a phased reopening of WA State and Proclamation 20-24 given on 3/19/20, which stated "This Proclamation shall remain in effect until May 18, 2020."

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so when you receive care, it's both safe and comfortable for patients and staff. Our office follows recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA).

We want to share some of the infection control procedures you may see when it is time for your next appointment. For example:

- Pre-Appointment screening
- Check-in via phone when you arrive at our building and we will notify you when to enter the office
- Convenient hand sanitizer & hand washing station access throughout
- Social/Physical Distancing markers for easy guidance
- Contactless temperature screening for staff (daily) & patients
- Doors left open so door handle contact is minimized
- Removal of materials from lobby such as magazines, children's toys, etc.
- Appointments will be managed to allow for social/physical distancing between patients
- Contactless payment options

We ask that you notify our practice, if you, a family member, or your escort to your appointment have traveled out of the country, have been exposed to anyone with COVID-19 in the last 14 days, or are experiencing symptoms such as Fever, Cough, Shortness of Breath and

Fatigue. Please call us to postpone or reschedule your appointment for a future date if you meet any of those criteria.

Additionally, we ask that only the person/people necessary for your appointment come to your appointment. In an effort to maintain an appropriate social/physical distance, we ask that any additional family members not be present at your dental appointment unless reasonably necessary.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you, and every patient, safe in our practice. To change/make an appointment, please contact our office:

- (206) 935-5522
- info@junction-dental.com
- <https://junction-dental.com/>

The COVID-19 pandemic has challenged us all. It's demanded we adapt and keep moving forward as a community. We value your support, trust and loyalty and look forward to welcoming you back. Thank you and we'll see you soon!

Compassion. Clarity. Community.
Dr. Iversen and the team at Junction Dental